

FOR IMMEDIATE RELEASE

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CONTACT: Liz LeGrande
Homecare Homebase, LLC
(214) 498-9524

llegrande@hchb.com

Homecare Homebase Announces September 2024 Gold Standard Award Winner

Erica Bent of Desert Oasis Healthcare Home Health is honored this month due to her continuous care coordination and resourcefulness

Dallas, TX – September 03, 2024 – [Homecare Homebase](#)SM (HCHB), the leading software provider for home-based care, is happy to name Erica Bent, RN Case Manager at Desert Oasis Healthcare Home Health (HPN), as the September 2024 Gold Standard Award winner.

“Erica is an exceptional manager who consistently manages her caseload, completes same-day documentation and ensures continuity of care,” said Brian Michaelsen, MSW, administrator, operations at Desert Oasis Healthcare. “A PointCare star and valuable peer resource, she provides training on system navigation and supply requisitioning and fully integrates HCHB into her patient care practice.”

The Gold Standard Award celebrates outstanding home-based caregivers who utilize HCHB to deliver exceptional patient care. Nominees are submitted by their agency leaders and meticulously chosen by the HCHB team for their expertise, enthusiasm, and steadfast dedication.

“I’ve been a nurse since 2011 and in Home Health since 2016, using HCHB,” said Erica. “What I love about Home Health is the one-on-one time with patients, allowing for uninterrupted care and education in their comfortable home setting, leading to better health outcomes. I’m honored to receive this award and look forward to continuing to provide thorough care for my patients.”

“Erica exemplifies the qualities we seek in a Gold Standard Award winner,” said Brandy Sparkman-Beierle, chief clinical officer at Homecare Homebase. “Her dedication to her patients,

meticulous attention to detail, and unwavering commitment to care coordination make her an invaluable asset to Desert Oasis Healthcare Home Health and the broader home-based care community. Erica's expertise in Homecare Homebase, coupled with her leadership in training and supporting her peers, showcases her ability to integrate best practices into patient care. She truly embodies the spirit of excellence in home health.”

To learn more about these companies, visit hchb.com and mydohc.com.

About Homecare Homebase, LLC

Founded by industry veterans in 1999, Homecare HomebaseSM (HCHB) is a Dallas-based software leader empowering exceptional home-based care through hosted, cloud-based technology solutions and administrative services. HCHB's customized mobile solutions enable real-time, wireless data exchange and communication between field clinicians, physicians and office staff for better care, more accurate reporting and improved revenue cycle management. HCHB's products and services streamline operations, simplify compliance and boost clinical and financial outcomes for home-based care agencies. Each year, over 200,000 HCHB users serve approximately 800,000 patients daily, resulting in over one hundred million visits. The company is part of the Hearst Health network. For more information, visit www.hchb.com or call us toll-free at 1-866-535-HCHB (4242).

About Hearst Health

The mission of Hearst Health is to help guide the most important care moments by delivering vital information into the hands of everyone who touches a person's health journey. Care guidance from Hearst Health reaches the majority of people in the U.S. The Hearst Health network includes [FDB \(First Databank\)](#), [Zynx Health](#), [MCG](#), [Homecare Homebase](#) and [MHK](#). Hearst also holds a minority interest in the precision medicine and oncology analytics company Aster Insights. Follow Hearst Health on X [@HearstHealth](#) and LinkedIn [@Hearst-Health](#).

About Desert Oasis Healthcare

Formed in 1981 as one of the first medical groups in the desert communities of southern California, Desert Oasis Healthcare (DOHC) continues to advance with changes in the healthcare market. DOHC provides primary and immediate care, home health, palliative care, clinical research studies and other services to more than 60,000 members/patients living in the greater Coachella Valley and the Morongo Basin of Riverside and San Bernardino counties. The multidisciplinary and comprehensive care programs of DOHC are committed to educating individuals on preventive health care in their daily lives, reflected in the DOHC motto, "Your Health. Your Life. Our Passion." For more information, visit www.mydohc.com.