



The Path to Painless Medication Management





Agenda

- Introduction
- Medication management challenges
- Tackling challenges with Medication Kits
- Heart to Heart Hospice's Medication Management
 - Medication Kits Tips and Tricks
 - Results
- Q&A

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Meet the Panelists



Patrick McPherson

Sr VP, EMR Operations
Heart to Heart Hospice



Sandy Griffiths

Sr. Product Manager
Homecare Homebase



Medication Management Challenges

- Clinical documentation time
- Standardization
- Clinical training and education
- Unpredictable costs

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Tackling Challenges with Medication Kits

HCHB Medication Kits?

- HCHB Feature created exclusively for the hospice service line

Why did HCHB Develop Medication Kits?

- Ease staff workload for clinicians and management
- Help prevent documentation errors
- Eliminate paper records clinicians need for reference
- Aid standardization of processes
- Pre-populate medication details

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Building a Medication Kit

Medication Kits

All Active Inactive

Comfort Med Kit

1 branch

End of Life Kit

1 branch

Pain Kit

1 branch

+ ADD MEDICATION KIT

Comfort Med Kit

Active

Updated by ADMIN HCHB on 3/21/24

Select Assign Branches to make this Medication Kit available to that branch's patients.

+ ADD EDIT REMOVE ASSIGN BRANCHES (1)

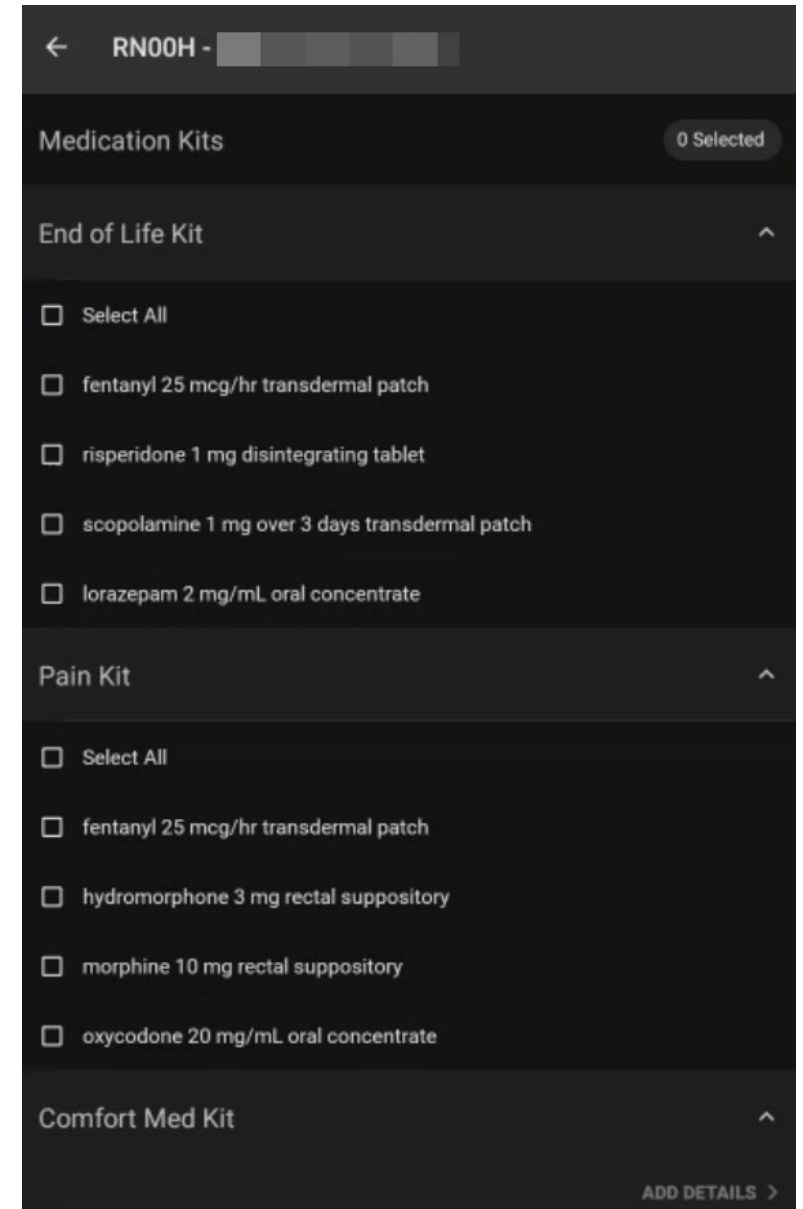
	Medication	Dose	Frequency	Route	PRN
<input type="checkbox"/>	Child's Tylenol plus Cough,Runny Nose 1 mg-5 mg- 160 mg/5 mL oral susp	Per instructions		oral	Y
<input checked="" type="checkbox"/>	haloperidol decanoate 100 mg/mL intramuscular solution	1 mL	AS NEEDED	intramuscular	Y
<input type="checkbox"/>	lorazepam 1 mg tablet	1 tablet	DAILY	oral	Y

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Medication Kits in the Field

Adding Medications from Med Kit
to Patient's Medication List in
PointCare



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Medication Kits in the Field

RN00H - MEDKITS, SANDY K

scopolamine 1 mg over 3 days transdermal patch
End of Life Kit REMOVE

START DATE END DATE CLEAR

New Changed

High Risk

Dose* 1 Dose UOM* patch,transdermal 3 day

Frequency* AS DIRECTED PRN

Route transdermal

Alternate Route

Reason* secretions

Instructions

< BACK MEDICATION 1 OF 1 DONE >

✓ **scopolamine 1 mg over 3 days transdermal patch**
1 patch,transdermal 3 day, AS DIRECTED

START
3/21/2024

ROUTE
transdermal

CLASSIFICATION

REASON
secretions

INSTRUCTIONS
apply 1 patch every 3 days. Change after 3 days.

MED UNDERSTANDING
Purpose N Directions for Use N Side effects / Interactions N

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Why Heart to Heart Hospice Adopted Medication Kits



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Tips and Tricks from Heart to Heart Hospice

Plan from every angle

- Symptoms vs. Diagnosis
- Medication analytics
- Hospice physicians
- Pharmacists
- Clinical management
- Field clinician

Implementation and Testing

- Revisit your formulary
- Create thorough templates
- Clinical leadership testing
- Clinician education

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Heart to Heart Hospice Results

- **32** Medication Kits
- Minimal negative feedback!
- Only **4** support tickets for over **800** nurses
- **65%** adoption rate

Clinical Documentation Time

- **28 ½** minute reduction in Admission visit documentation time
- Reduced documentation work required on the PBM side of orders

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Q&A





Have Questions?

Reach out to the HCHB Sales team 1-866-535-4242

HCHB customers, reach out to your System Administrator

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