

homecare  homebaseSM
PART OF THE HEARST HEALTH NETWORK

 **CellTrak**
A Homecare Homebase Company

Unlocking Enterprise EVV:

Streamline Company-Wide EVV Processes



Unlocking Enterprise EVV: Streamline Company-Wide EVV Processes



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VP Implementation
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Agenda

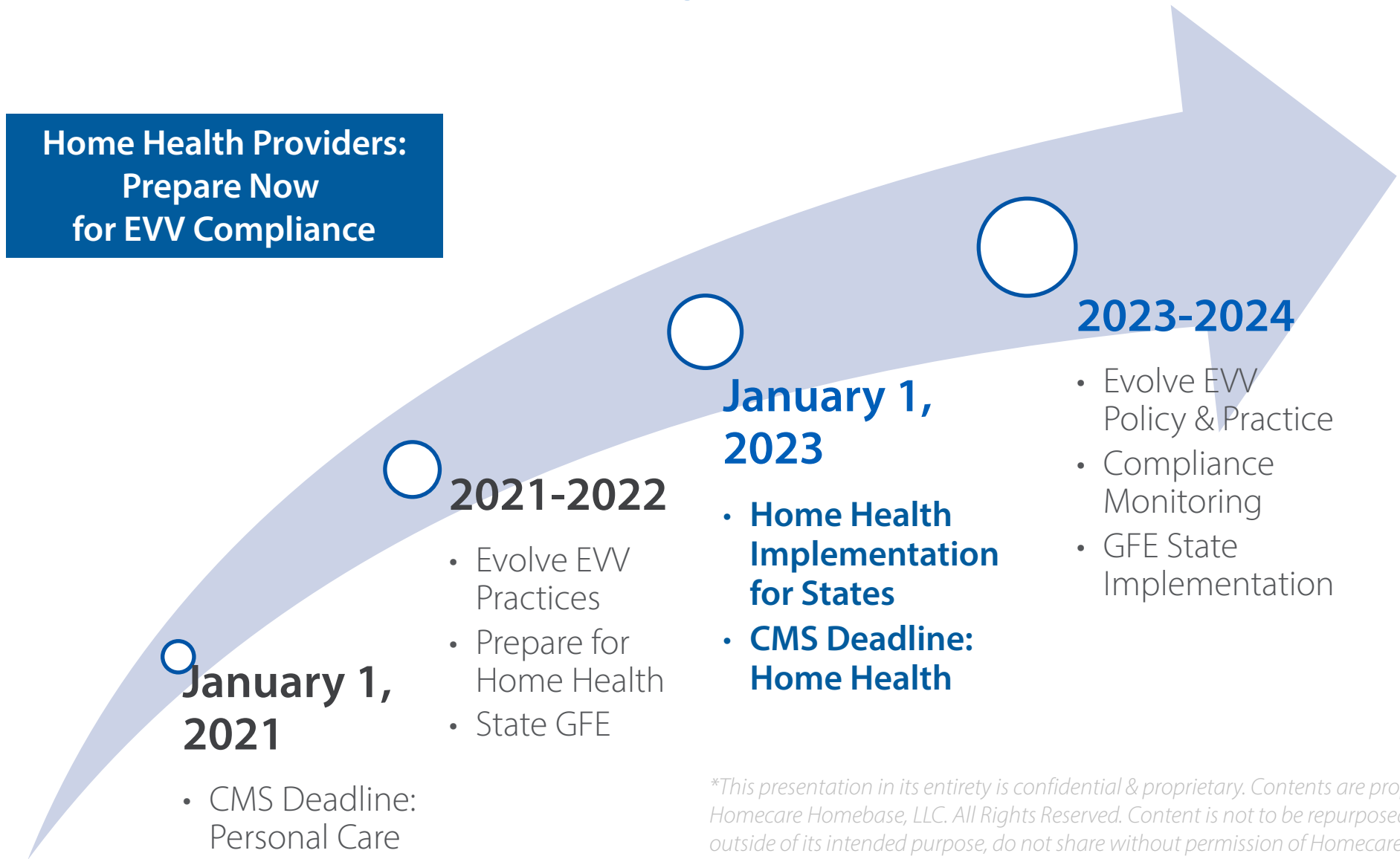
- EVV Implementation Progress
- Impact on Home Health Providers
- How Providers Can Prepare
- Technology Considerations
- Getting Started with EVVLink
- Q&A



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EVV Implementation Progress

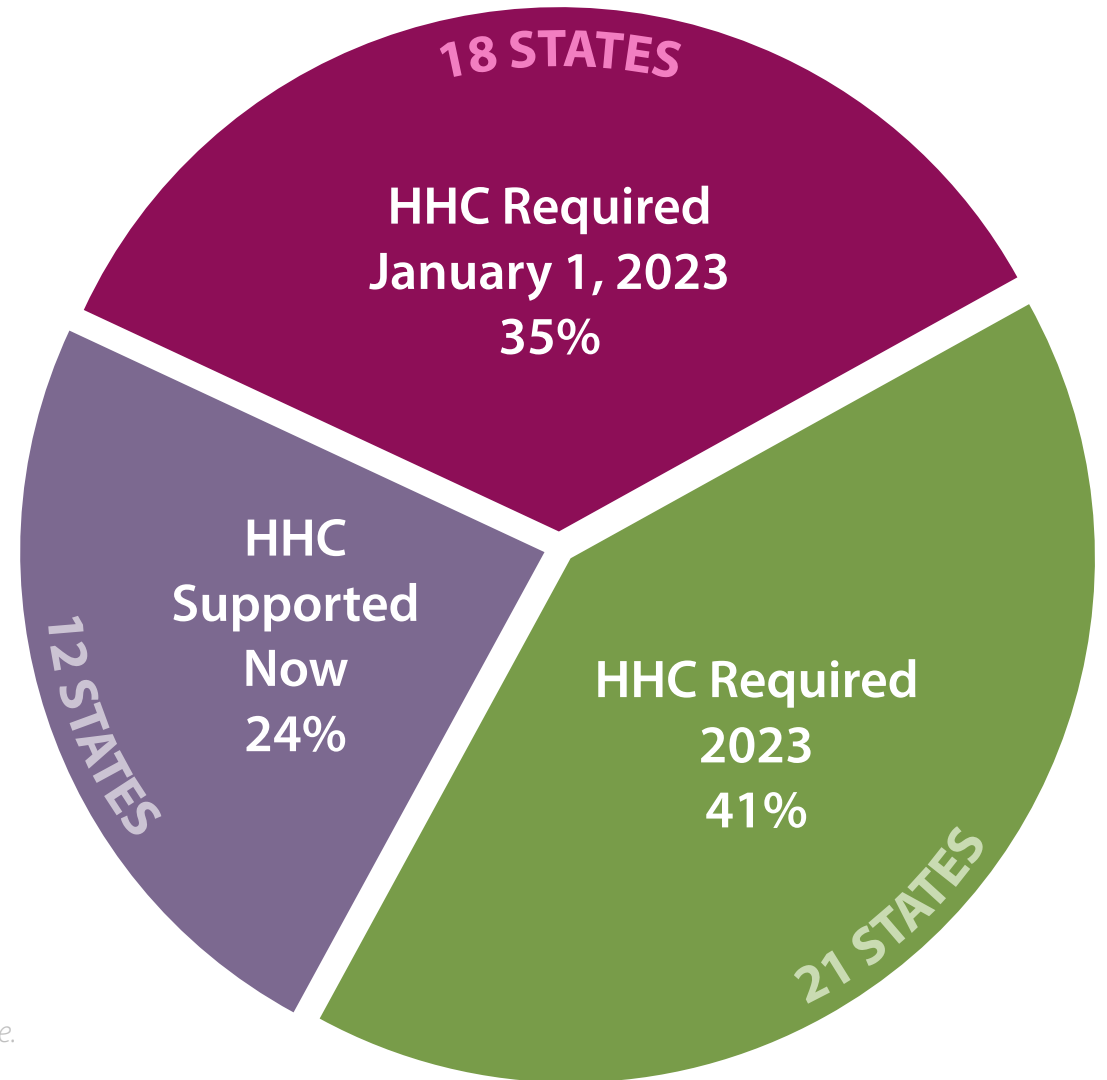


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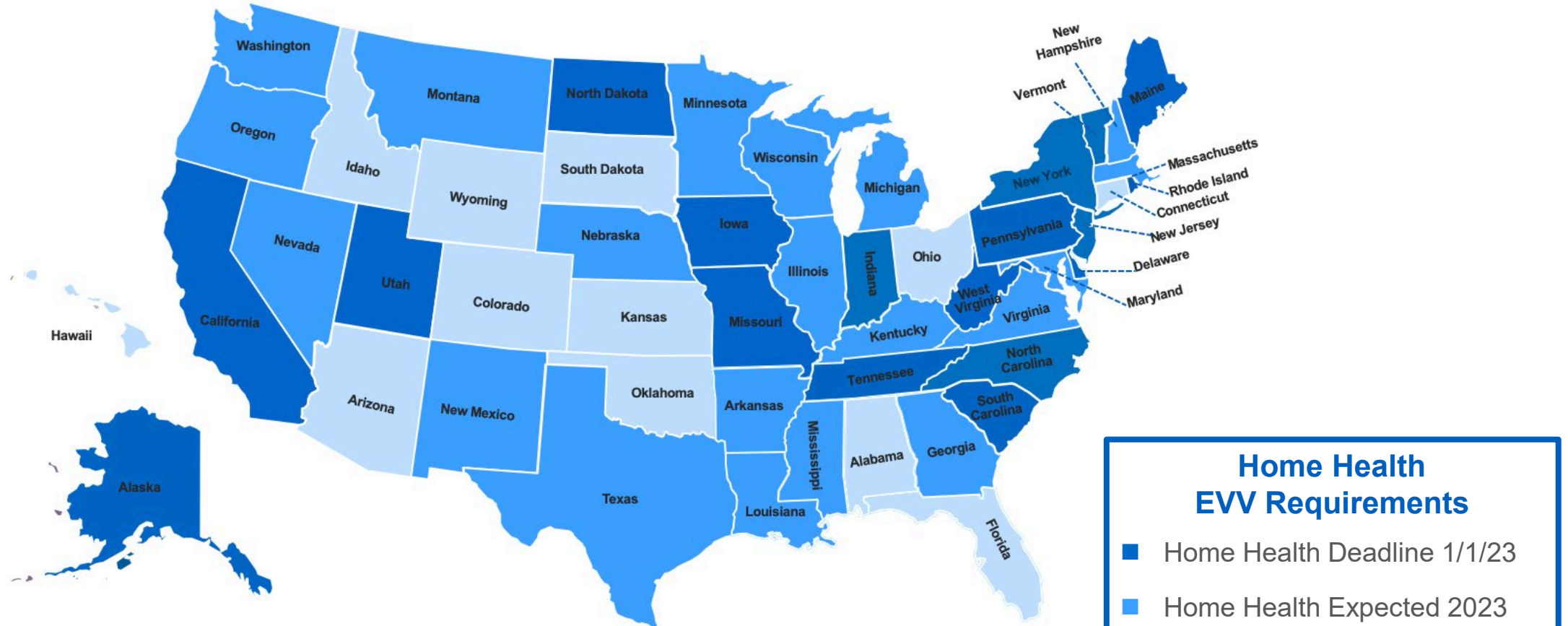
State EVV Implementation: Home Health

75% of States Are Introducing EVV Requirements for Home Health Providers



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EVV Implementation Status



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EVV Impacts Skilled Services

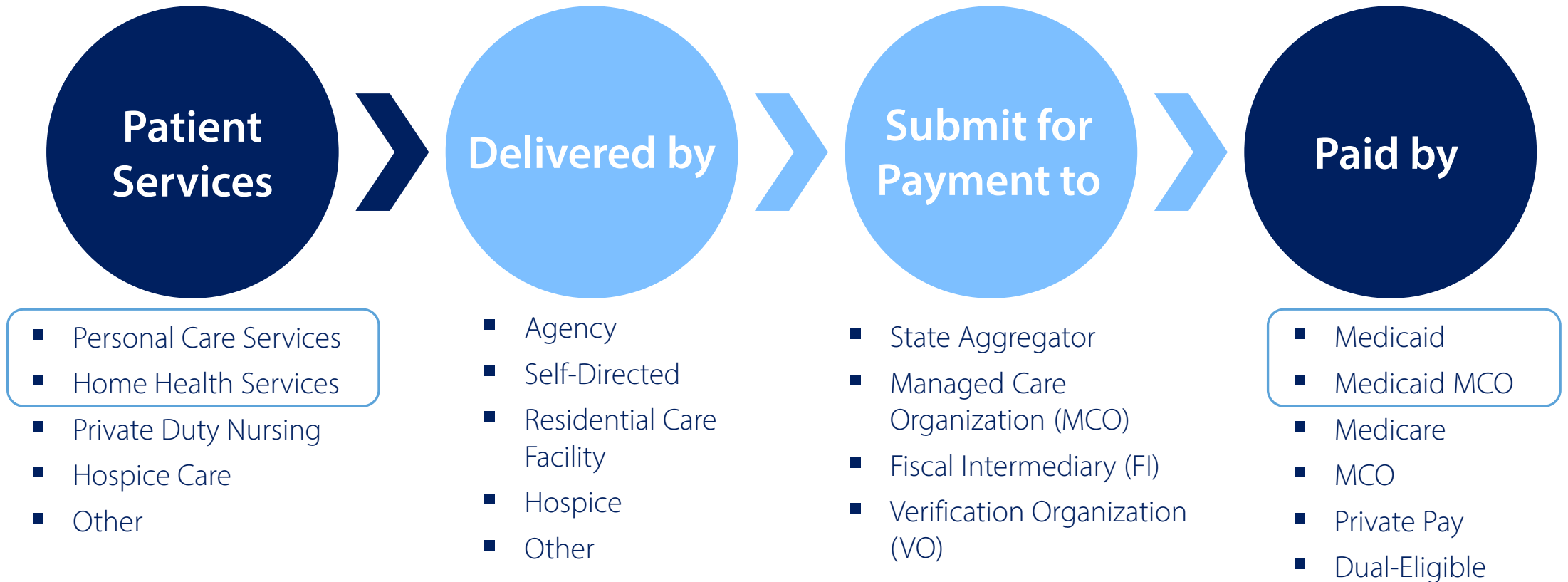


- Personal Care Delivery
- Home Health Delivery
- Behavioral Health
- Autism
- I/DD
- Respite
- Hospice
- Foster Care
- Private Duty Nursing
- Physical Therapy
- Occupational Therapy
- Speech Therapy

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EWV Compliance: Does it Apply to Me?



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Providers Have Three Responsibilities

COLLECT
Compliant EVV Information
at the Point of Care



Right Data, Right Format, Real Time

RELAY

To State & MCO Payors
Who Require It

Operational Workflow:

- Billing & Claims Reconciliation
- Mandated Process for Claims Submission for Some Payors/States



SUBMIT CLAIMS

For Payment

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How Providers Can Prepare

- **Know Your State Guidelines**

- EVV Policy
- Method of Oversight- Aggregator, Audit, etc.
- EVV Information Required

- **Know Your State Timelines**

- Interface
- Go Live
- Claims Denial

- **Know Your Payors**

- State Medicaid
- MCO
- Billing Requirements

- **Know Your Affected Services**

- What Your Agency Delivers at the Procedure Code Level
- What Your State Requires for EVV

**Collect EVV Data Now!
Join State Stakeholder Calls!**

We are Here to Help

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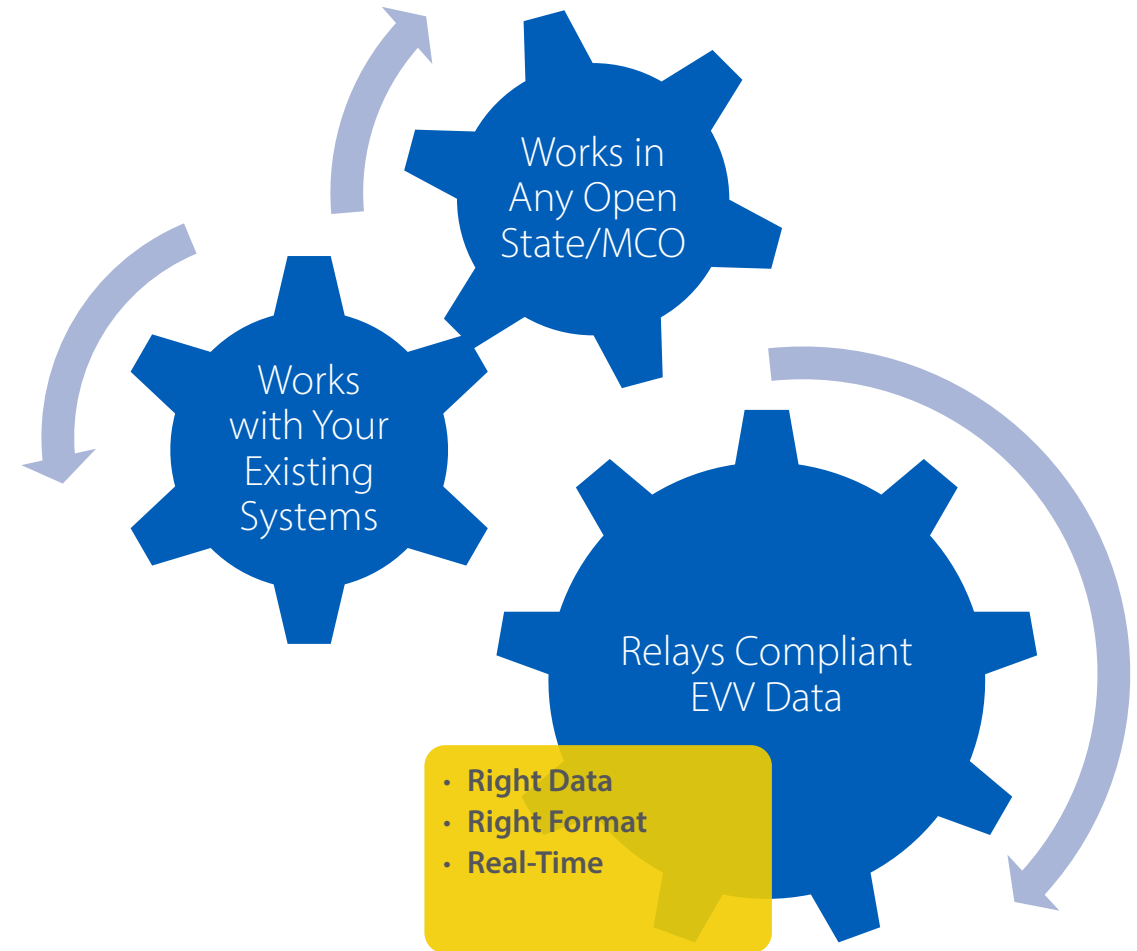
Provider Complexity Complicates EVV Compliance

- Multi-State Agencies
- Agencies with Multiple Lines of Service
- Agencies that Submit Payment to more than One MCO
- Agencies Growing by Acquisition, Having Diverse Back-End Systems

Complexity is Compounded by Frequent Changes to Payor Requirements

Simplify EVV Compliance:

- Homecare Homebase EMR
- PointCare
- CellTrak EVVLink



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EVV COMPLIANCE WITH POINTCARE AND EVVLINK

- Maintain Current Workflows with PointCare & HCHB
 - Scheduling
 - Visit Documentation
 - Billing (Unless Mandated)
- Add EVVLink for Compliance
- Use the Same Solution for All Visits, Not Just EVV-Mandated Visits
- Simply Comply with Unique State and Payor Requirements



**EVV for Home Health is Underway
Implementation Timeline Varies by State**

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Integrated EVV: How it Works

COLLECT

Visit Information

PointCare Mobile



Homecare Homebase
EMR



HCHB Creates & Stores

- Patient and Worker
- Schedule
- Visit Record

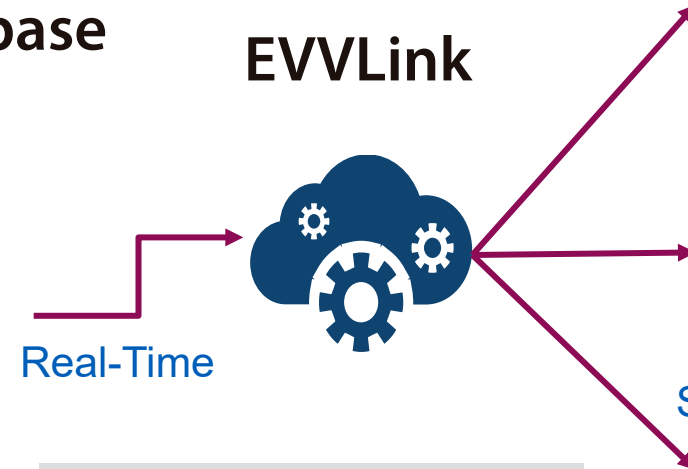
RELAY

to Payors

EVVLink



Real-Time



CellTrak EVVLink

- Right Data
- Right Format
- Real-Time Relay



MCOs



State Aggregators

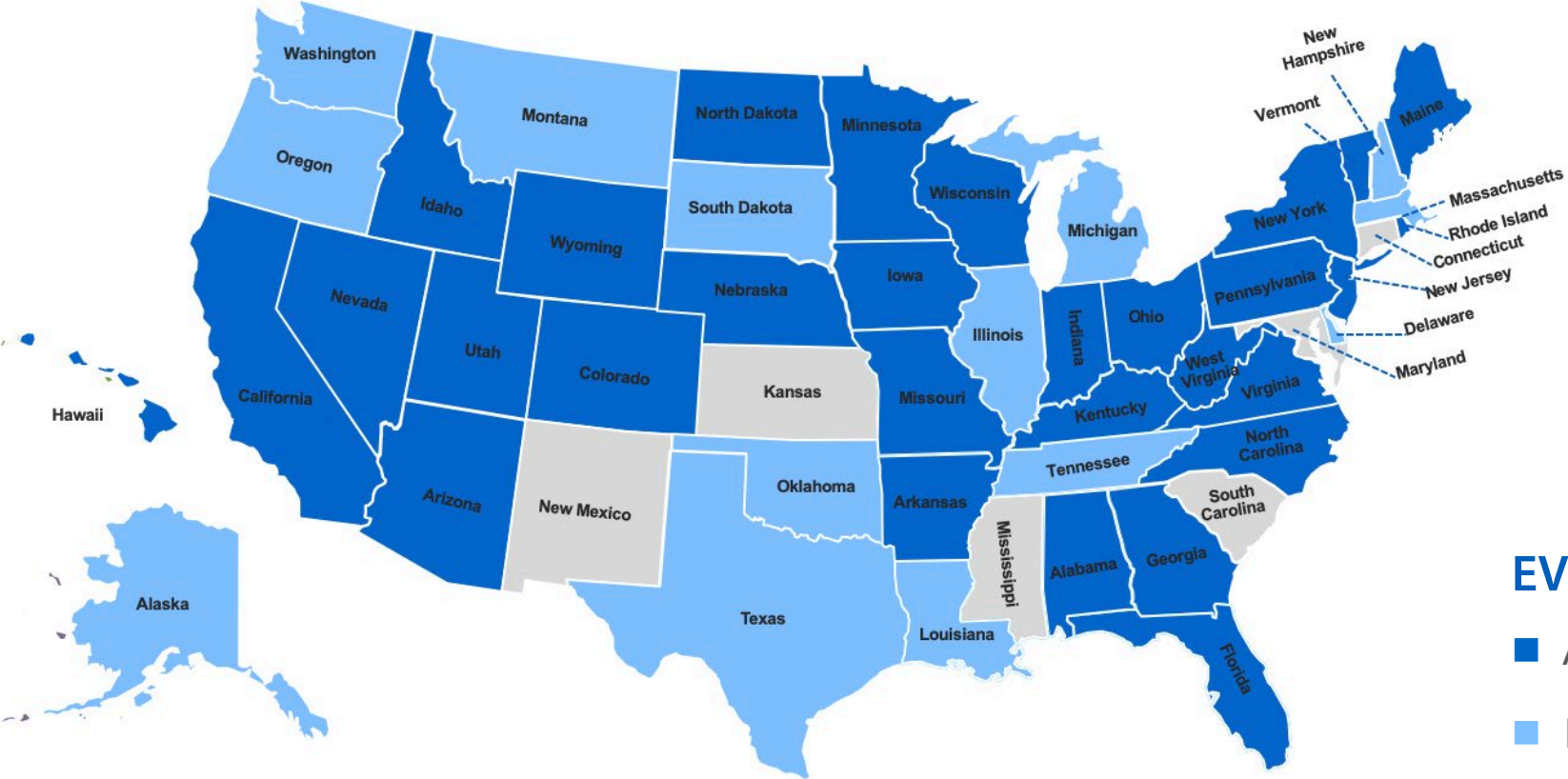


Other Payor
Systems

EVVLink Relays To All Open States

EVVLink Connections: 40 Aggregator Interfaces to 416 Payers

- CellTrak EVVLink Interfaces:**
- Sandata
 - HHAeXchange
 - First Data/Authenticare
 - Tellus
 - CareBridge
 - State MMIS



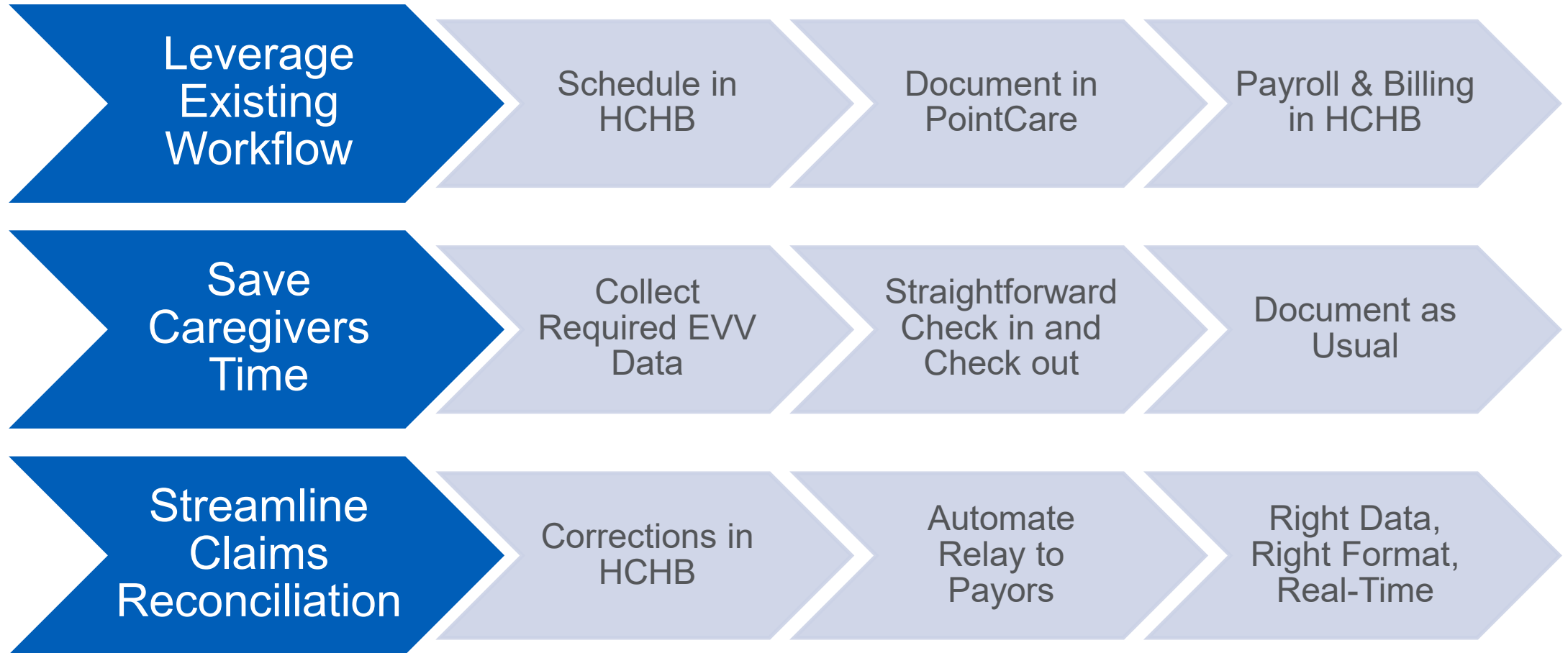
EVVLink Connections

- Active or In Progress Connection
- Planned Connection
- No Connection – Closed State

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EVV Compliance with HCHB & EVVLink



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Trusted Partner for EVV Compliance

- HCHB Empowers the Home-Based Care Community
 - 787,000 Patients Served Daily
 - 104 Million Visits Each Year
 - Deployed to 136K Field Users & 70K Office Staff
- CellTrak EVVLink Integrated EVV Compliance
 - 5.2+ Million Total EVV Visit Transactions Sent to Payers
 - 908K HCHB EVV Transactions Passed through EVVLink
- HCHB & CellTrak Simplifies Provider Compliance
 - Deployed to 39 Providers
 - Spanning 11 States
 - Average 12,990 EVV Transactions Per Week
 - Supports 204 Unique Aggregator Connections

- ✓ **10 of the Top 10 Home Health Providers Use HCHB**
- ✓ **8 of the Top 10 Hospice Providers Use HCHB**

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HCHB/CellTrak EVVLink Solution

Proactive Monitoring of All State Requirements

- Regulatory Updates and Changes
- Key Dates for Soft Launch & Claims Denial
- Aggregator API Development and Integration
- Payor/Aggregator Relationship Tracking
- Working with Closed Billing States to Enhance Provider Experience

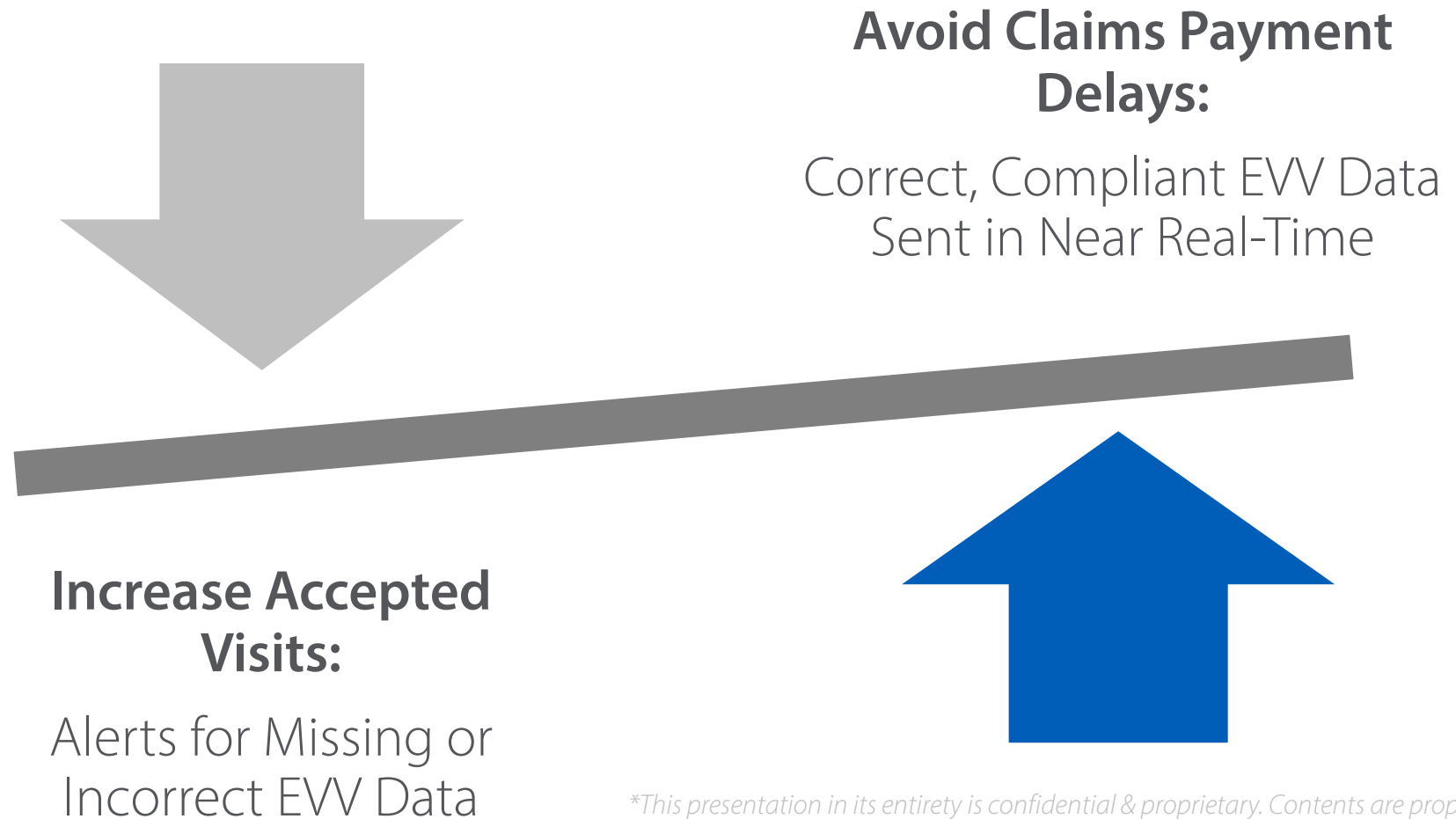
Logic to Increase Visit Acceptance Rate

- HCHB Logic Ensures that Visits Capture Required Data before Aggregator Submission
- Built-In Logic Increases Acceptance Rates and Decreases the Operational Burden of Monitoring Rejections
- Easy-to-Use Workflow Ensures that Visits Have the Highest Chance of Acceptance

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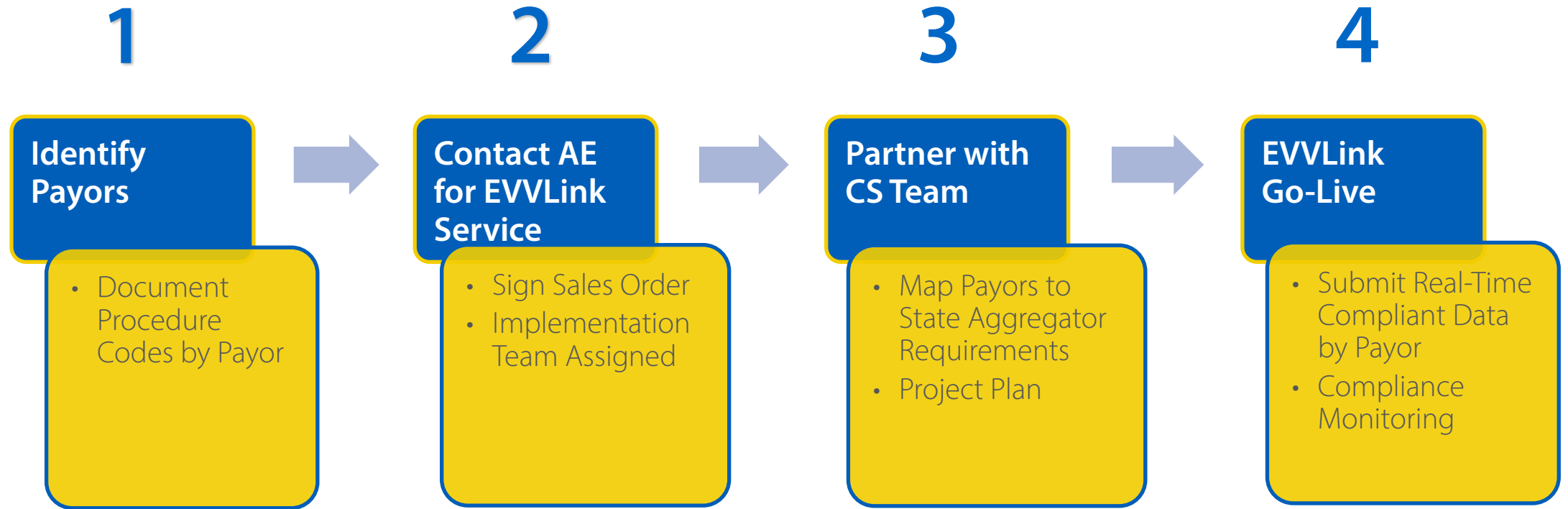
EVV Compliance: Measurable Results



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NEXT STEPS FOR HOME HEALTH COMPLIANCE



Collect Visit Data with PointCare Mobile + **Relay Visit Data with EVVLink** = **EVV Compliance**

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Let's Continue the Conversation

New to Homecare Homebase?

- hchbinfo@hchb.com
- 214-239-6700
- hchb.com

Existing HCHB Customer?

- Contact Your Account Executive
- Search EVV and “Your State” in our [Customer Experience Portal](#)

Questions & Answers



Thank You for Joining Us

