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Homecare Homebase streamlines home health visits with Smart Scheduling product

Dallas, TX – Homecare Homebase (HCHB) the nation’s leader in mobile home health and hospice software has announced the new Smart Scheduling product, part of the HCHB Intelligence Suite, at the company’s annual Users Conference this week in Dallas.

HCHB’s Smart Scheduling product uses complex algorithms to create highly efficient routing, mapping and scheduling for home health agencies to automate the scheduling process across everything from skilled nursing and specialized wound care to physical therapy, chaplain visits and more.

Smart Scheduling is part of the larger HCHB Intelligence Suite, a collection of products that enable customers to use data to drive intelligent choices and smarter business decisions. The HCHB Intelligence Suite uses a variety of evolving technologies to create its solutions, including applied analytics, machine learning, and artificial intelligence. All are focused on bringing higher-level understanding and guidance to end users.

Scott Decker, HCHB President noted “Smart Scheduling works directly to tackle one of the industry’s most arduous, time-consuming tasks that often requires several resources and typically creates inefficient schedules. Both of these drive up costs and keep clinicians from spending quality time with the patients best matched to their skill set.”

HCHB is currently working through a pilot of the Smart Scheduling product with its client Encompass Health and is expected to roll out the new tool for existing customers in Q1 2020.

“Our customers need a better way to manage thousands of complex visit schedules, while saving time and money and enhancing the overall quality of care. By enabling Smart Scheduling to do the work for them, agencies will be able to do just that,” said Decker.

With the rapid growth of post-acute home health and hospice services, agencies are struggling to orchestrate complex care under strict compliance and performance requirements. The Smart Scheduling product automatically assigns the exact level of required care and helps agencies cut costs, improve continuity of care and better utilize full-time employees without adding costly overtime. It also helps identify and leverage part-time expertise nearby when needed most, eliminating excess miles and expense.

“Our evolving industry will require advanced technologies for sophisticated insights into not only agencies’ daily business operations, but the care and oversight of all patients. We look forward to seeing what Smart Scheduling and our evolving HCHB Intelligence Suite of products can do to enhance the operations of all users,” said Decker.

About Encompass Health

As a national leader in integrated healthcare services, Encompass Health (NYSE: EHC) offers both facility-based and home-based patient care through its network of inpatient rehabilitation hospitals, home health agencies and hospice agencies. With a national footprint that includes 131 hospitals, 221 home health locations, and 59 hospice locations in 37 states and Puerto Rico, the Company is committed to delivering high-quality, cost-effective, integrated care across the healthcare continuum. Encompass Health is ranked as one of Fortune’s 100 Best Companies to Work For. For more information, visit encompasshealth.com, or follow us on our [newsroom](#), [Twitter](#) and [Facebook](#).

About Homecare Homebase, LLC

Homecare Homebase (HCHB) is a Dallas-based software leader offering hosted, cloud-based solutions to streamline operations, simplify compliance and boost clinical and financial outcomes for homecare and hospice agencies. Our customized mobile solutions enable real-time, wireless data exchange and communication between field clinicians, physicians and office staff for better care, more accurate reporting and faster payment. Founded by industry veterans in 1999, the company is now part of the Hearst Health Network. For more information visit hchb.com or call us toll-free at 1-866-535-HCHB (4242).

About Hearst Health

The mission of Hearst Health is to help guide the most important care moments by delivering vital information into the hands of everyone who touches a person's health journey. Each year in the U.S., care guidance from Hearst Health reaches 85 percent of discharged patients, 205 million insured individuals, 77 million home health visits and 3.2 billion dispensed prescriptions. The Hearst Health network includes [FDB](#) (First Databank), [Zynx Health](#), [MCG](#), [Homecare Homebase](#), [MHK](#) (formerly MedHOK—Medical House of Knowledge) and [Hearst Health Ventures](#) (www.hearsthealth.com). Hearst also holds a minority interest in the precision medicine and oncology analytics company [M2Gen](#). Follow Hearst Health on Twitter [@HearstHealth](#) or LinkedIn [@Hearst-Health](#).