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Release: February 28, 2019

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Five Star Home Health Care Joins HCHB for Streamlined Scheduling, Workflow and Compliance

(Dallas, TX) – Homecare Homebase (HCHB) the nation’s leading mobile software provider for home health and hospice announced that Five Star Home Health Care has joined its growing roster of agency clients. This Northern Virginia-based home health provider offers “whole-person care” with fully integrated nursing, therapy and personal care services – all in the comfort of home.

With major regulatory changes fast approaching, Five Star Home Health Care was looking to improve scheduling, streamline workflow and make compliance easier. Starting January 2020, Medicare’s Patient Driven Groupings Models (PDGM) will impact nearly every aspect of home health care – including billing and reimbursement. Those who can’t provide “defensible documentation” and proven results will have a tough road ahead of them.

William Harvey, VP of Skilled Care and Administrator for Five Star Home Health Care said his company looked closely at three other software solutions before choosing HCHB. “After seeing the software demo it was clear that HCHB is right at the forefront of compliance. And for us, that was one of the biggest drivers in our decision.”

Another major attraction for Harvey was the HCHB Analytics tool, which allows fast, easy insight and metrics on staff utilization, clinical outcomes, sales, referral source tracking and conversion rates. “Right now, collecting and compiling data for our weekly

review takes one person an entire day. With HCHB, we'll have it all at the touch of a few buttons.”

HCHB President Scott Decker noted that with complex data now driving more and more clinical and business decisions, the tech company has been adding new services to “do more of the hard work” for the agencies they serve. “The continued, rapid growth of in-home care means agencies are demanding sophisticated clinical reporting tools that are easier to use to create documentation and transmit data, as well as more robust analytics and reporting. It’s an exciting time to be part of the evolution of home-based care.”

About Five Star Home Health Care

Our mission is to keep our clients safe, functional and independent at home. We care for the “whole person” by providing integrated nursing, therapy and personal care for individuals who prefer 1-on-1 care in the comfort of their own home. www.fshhc.com

About Homecare Homebase, LLC

Homecare Homebase (HCHB) is a Dallas-based software leader offering hosted, cloud-based solutions to streamline operations, simplify compliance and boost clinical and financial outcomes for homecare and hospice agencies. Our customized mobile solutions enable real-time, wireless data exchange and communication between field clinicians, physicians and office staff for better care, more accurate reporting and faster payment. Founded by industry veterans in 1999, the company is now part of the Hearst Health Network. For more information visit hchb.com or call us toll-free at 1-866-535-HCHB (4242).

About Hearst Health

The mission of Hearst Health is to help guide the most important care moments by delivering vital information into the hands of everyone who touches a person's health journey. Each year in the U.S., care guidance from Hearst Health reaches 85 percent of discharged patients, 205 million insured individuals, 77 million home health visits and 3.2 billion dispensed prescriptions. The Hearst Health network includes [FDB](#) (First Databank), [Zynx Health](#), [MCG](#), [Homecare Homebase](#), [MHK](#) (formerly MedHOK—Medical House of Knowledge) and [Hearst Health Ventures](#) (www.hearsthealth.com). Hearst also holds a minority interest in the precision medicine and oncology analytics company [M2Gen](#). Follow Hearst Health on Twitter [@HearstHealth](#) or LinkedIn [@Hearst-Health](#).